

Introducing Multi-Capability Skills: Expand Your Device Experience by Combining Smart Home and Custom Skill Models into a Single Skill

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Today, we are introducing the general availability of **Multi-Capability Skills (MCS)**, a new way to combine the **Smart Home Skill** and **Custom Skill** models into a single skill. Now, smart home device developers can publish and maintain a single skill that enables both the smart home and custom features for their devices, simplifying their skill maintenance and creating a more seamless customer experience. With MCS, you can extend the built-in Smart Home skill utterances with your own custom voice interaction model to support nearly any feature, without customers needing to enable and invoke two separate skills. For example, you can leverage the Smart Home model’s built-in support for utterances that turn a device on or off, and have your skill support custom utterances like “Alexa, ask Roomba to vacuum the kitchen”, or “Alexa, ask *myskill* what can this device do?”, all in the same skill. And with MCS, if you already have a live skill, you can simply update the additional smart home or custom skill model without needing to rebuild from scratch.

A Single, Simplified Development Solution

Multi-capability skills simplify developers’ back-end management. With MCS, you can now publish and maintain a single skill that enables both the smart home skill and custom skill features, allowing your device to more seamlessly support nearly any feature without needing to configure and maintain two separate custom and smart home skills. Until today, smart home device developers needed to choose to either create a **Smart Home Skill** to leverage a defined set of built-in smart home capabilities, create a **Custom Skill** to support additional capabilities not included in the Smart Home API, or create both skills. However, choosing a single skill model may not accommodate all features for all devices, and while a developer could build both a custom and smart home skill, it added the complexity of managing two skill experiences and requiring customers to enable multiple skills. For example, smart router owners can use

German (Deutsch)

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custom skill so users could say “Alexa, test my internet speed”. Instead, with MCS developers can now support these features in a single skill.

Create Higher Quality Device Experiences for Your Customers

Simplifying your development process doesn’t mean compromising customer experience. With MCS, customers no longer need to search for or enable multiple skills to access all the features of their Alexa-connected device. MCS removes the friction of customers needing to remember different skill names, allowing customers to access all the expanded smart home features with a single invocation name. For example, by building a multi-capability skill, Dyson enabled its customers to interact more naturally with their Alexa-connected devices. Customers can control their Dyson fans with commands like “Alexa, set the fan speed to 5,” or “Alexa, set Oscillation to wide,” and set night modes and quiet modes in their daily routines, all features previously not available in a single skill experience.

Likewise, with MCS Alexa customers in the US with compatible TP-Link routers can access expanded device features in a single skill. Using pre-built Smart Home API commands, customers can control their internet access across some or all of their household’s connected devices by saying commands like “Alexa, pause internet for Timmy’s iPad.” In addition, TP-Link offers unique voice controls using its custom model, like “Alexa, ask TP-Link to enable gaming mode.” MCS allowed the combination of these device control features in a single skill without customers needing to enable separate skills.

How to Get Started Building Multi-Capability Skills

You can create a multi-capability skill by adding an additional model to a base skill using the Alexa Developer Console, through **SMAPI** directly - the **Alexa Skills Kit Command-Line Interface (ASK CLI)** and updating your skill logic to handle requests from those models. You can also update existing skills through the **Alexa Developer Console** as part of the skill configuration workflow and you can create MCS on your live skill development version, letting you test expanded feature support before submitting for certification. To revert to the original skill state, you can also delete the new model as long as you haven’t submitted the skill.

To create a new MCS with both smart home and custom skill capabilities:

1. Follow the instructions in [Create a skill](#) to create your new skill:

Subscribe

* **Business Email Address:**

* **Country:**

* **Last Name:**

Create a new skill

Cancel Create skill

Model: Custom
Host: Provision your own

Skill name
 12/50 characters

Default language
English (US)

More languages can be added to your skill after creation.

1. Choose a model to add to your skill
 There are many ways to start building a skill. You can design your own custom model or start with a pre-built model. Pre-built models are interaction models that contain a package of intents and utterances that you can add to your skill.

Custom SELECTED

Design a unique experience for your users. A custom model enables you to create all of your skill's interactions.

Flash Briefing

Give users control of their news feed. This pre-built model lets users control what updates they listen to.

Smart Home

Give users control of their smart home devices. This pre-built model lets users turn off the lights and other devices without getting up.

Music

Give users complete control of their music. This pre-built model lets users search, pause, skip, or shuffle in your skill.

Video

Let users find and consume video content. This pre-built model supports content searches and content suggestions.

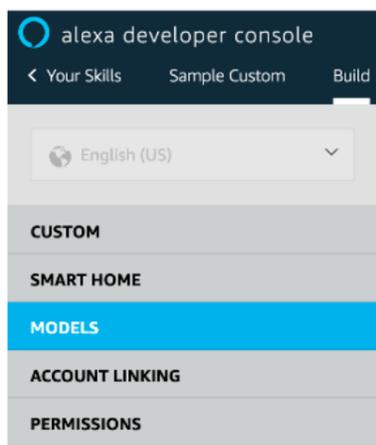
2. Click "MODELS":

3. In this example we will add a smart home model to the skill. Note, that in order to add a [smart home model](#) to an existing custom skill your new skill must meet the [prerequisites of smart home skill development](#):

MODEL NAME	DESCRIPTION	REQUIREMENT	STATUS
Custom	Design a unique experience for your users. A custom model enables you to create all of your skills interactions.	Custom model service endpoint needs to be set and the voice interface needs to be defined with invocation name, sample utterances, and intents.	<input type="checkbox"/>
Smart Home	Give users control of their smart home devices. <input type="text" value="Alexa, turn on the kitchen lights"/>	Smart home service endpoint needs to be set and Account Linking needs to be configured.	<input checked="" type="checkbox"/>

4. Confirm your changes and save:

5. That's it, your skill is now a Multi-Capability Skill with two models in the selected locale (EN_US). Note that you have to add both models for each locale.



After adding a model to your skill, you will need to properly handle the functionality of the model in your skill logic in the same way you would previously handle custom or smart home requests in separate skills. For example, if you have an existing skill that uses a smart home model and you would like to update it to use a custom model, you would also need to add skill logic to handle the session requests from the custom interaction model either manually or with one of the Alexa Skill Kit Software Development Kits (SDKs) for [Node.js](#), [Java](#), or [Python](#). This means evaluating the incoming request and responding appropriately to incoming custom session or smart home directive requests.

How to Support State and Change Reporting With MCS

You can support [state and change reporting](#) for device endpoints when you upgrade a custom skill to MCS. Your skill needs to follow the guidelines of [sending events to Alexa gateway](#) and how to [authenticate a customer to Alexa with permissions](#). To allow existing customers to benefit from the state and change reporting experience, Alexa will run an automated silent process within a week from the upgrade date to send your skill an *AcceptGrant* directive for each existing customer. You will receive an email with the results.

Supporting Multiple Languages and Locales with MCS

If you plan to support more than one language or locale, your MCS must have an instance of each skill model type for each language. For example, if you intend to support English in both Canada and the US, you will need a custom model and a smart home model for each language. The custom model should at least handle the basic Amazon built-in intents.

Drive Customer Awareness of Your Device's Expanded Features

When you upgrade an existing smart home skill to MCS by adding a custom model, you should educate your users about the new custom capabilities and how to use them. Let users know how they can interact with the custom model capabilities by adding your device's newly supported utterances on your skill description page, product website, and other mediums to drive awareness of your enhanced voice experience.

Learn More

You can read more about Multi-Capability Skills in the documentation [here](#), with details on how to upgrade existing skills using the developer console or with the ASK CLI, and additional FAQs.

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